

Replacement Part Request Form

If you need replacement parts for a Kenlin drawer guide please complete and print this form.

*Ordered by:

*Address Line 1:

Address Line 2:

*City: *State: *Zip Code:

E-mail: Phone:

If you know, who is the manufacturer of the furniture?

What type of furniture is it? (i.e. dresser, armoire, night stand)

If you know, approximately how long ago was the furniture purchased?

Please indicate the replacement parts that are needed:

Plastic Components: Plastic Drawer & Case Component, one of each are shipped as a set:



Rite Trak I

- Plastic components - 6 sets
\$20.00 S&H Charge
- Plastic components - 12 sets
\$30.00 S&H Charge



Rite Trak II (Oval drawer plastic)

- Plastic components - 6 sets
\$20.00 S&H Charge
- Plastic components - 12 sets
\$30.00 S&H Charge



Metal cowl on drawer piece

- Plastic components - 6 sets
\$20.00 S&H Charge
- Plastic components - 12 sets
\$30.00 S&H Charge

- | | | | |
|--------------------|---|---|---|
| Metal Drawer Guide | <input type="checkbox"/> 1 each - \$15.00 S & H | <input type="checkbox"/> 2 each - \$17.00 S & H | <input type="checkbox"/> 3 each - \$19.00 S & H |
| | <input type="checkbox"/> 4 each - \$21.00 S & H | <input type="checkbox"/> 5 each - \$23.00 S & H | <input type="checkbox"/> 6 each - \$25.00 S & H |
| Metal Case Runner | <input type="checkbox"/> 1 each - \$15.00 S & H | <input type="checkbox"/> 2 each - \$17.00 S & H | <input type="checkbox"/> 3 each - \$19.00 S & H |
| | <input type="checkbox"/> 4 each - \$21.00 S & H | <input type="checkbox"/> 5 each - \$23.00 S & H | <input type="checkbox"/> 6 each - \$25.00 S & H |

The costs indicated are shipping & handling charges, there is no charge for the parts.

NOTE: You must return one of each of the damaged metal parts with your request so we can supply the correct size and model.

I have enclosed a check in the amount of \$ to cover the cost of shipping and handling.

Mail the completed forms along with your check and the damaged parts to the following address:
 Kenlin Consumer Repair, 29 E Hintz Road, Wheeling, IL 60090

Please allow 4 to 6 weeks for delivery. If you do not receive the parts after 6 weeks e-mail your inquiry to customerservice@handykenlin.com. Phone calls will not be accepted.

Checks or money orders only, credit cards are not accepted.

Packing List

From: Kenlin Consumer Repair
29 E Hintz Road
Wheeling, IL 60090

To:

Enclosed are the replacement parts you requested:

Plastic Drawer & Case Component

Drawer guide plastic components - 6 sets

Drawer guide plastic components - 12 sets

Metal Drawer Guide 1 each 2 each 3 each 4 each 5 each 6 each

Metal Case Runner 1 each 2 each 3 each 4 each 5 each 6 each

Please print both pages of the form and send them along with the damaged metal parts and your check to cover the shipping/handling charges.

Frequently Asked Questions:

Q: What if I don't know who made the furniture or how long ago it was bought? A: Fill in the information if you can.

Q: What if I only need the plastic part for the drawer and not the plastic for the case?

A: Parts are prepackaged in sets of 6 and 12

Q: Is there a charge for the parts themselves? A: No there is not, the costs cover shipping and handling.

Q: Can't I just measure the metal part and tell you the size to send? A: No, there are many different styles of drawer guides and case runners and we need to see the part to make sure we send the correct length and model.

Q: Can't I just send the form over the internet by email without sending the metal parts?

A: No, we want to make sure you receive the correct replacement parts.

Q: Do you accept credit cards? A: No, we only accept checks or money orders.